

# Access Services in Santa Clarita

## What is Access Services? (ASI)

The Americans with Disabilities Act (ADA) states that any citizen unable to ride fixed route services, due to physical or cognitive limitations, must have made available to them comparable paratransit services. Access Services Incorporated provides this service.

Within the Santa Clarita Valley, Santa Clarita Transit provides both Dial-A-Ride and ASI services. Other providers offer ASI service outside the Santa Clarita Valley. ASI certified riders may travel to the Antelope Valley, San Fernando Valley and the Los Angeles Basin via transfer trips.

**NOTE: All the policies and procedures in the regular Dial-A-Ride manual apply to ALL ASI passengers with the following exceptions:**

<b>Fare Information</b>	
<b>Access Services</b>	<b>One Way</b>
Within Santa Clarita	\$2.00
San Fernando Valley	\$5.70
To or from the L. A. Basin	\$5.70
Antelope Valley	\$7.00
Transfers	FREE
Children under 5	FREE

Exact fare is required.  
Children over 5 will pay the same fare paid by the accompanying adult.

**All fares must be paid upon boarding the vehicle.**

### **Where can I travel using ASI?**

Access Services is required by the ADA to serve areas within three-quarters of a mile of a fixed route bus stop. Although most of Los Angeles County is covered, Access Services cannot serve those locations where there is not regular fixed route bus service.

### **Making a Reservation**

Reservations can be made one to seven days in advance, including weekends and serviceable holidays between the hours of 8:00 a.m. and 5:00 p.m., by calling 661-294-9327.

### **Have Your ASI I.D. Card Available**

Access Services requires that all eligible riders present their ASI I.D. card when boarding a vehicle. This will help the drivers match riders and trips, as well as verify the rider's privilege to use Access Services. If a rider's ASI I.D. card is lost or stolen, call the Access Services Customer Service Center immediately at 800-827-0829. I.D. cards will be replaced for a \$3.00 fee. Riders will not be able to board an ASI vehicle without their ASI I.D. cards.

